# Announcing...

## The Easiest Way to Pay Your Bill

Our new online bill pay option saves you time and gives you more flexibility in how you pay your bill.

If you have an Internet connection and an email address, you can now pay your bill online. It's fast, it's easy, and you no longer have to write a check each month or find a stamp when it's time to send in your payment.

#### **How It Works**

We have partnered with *Xpress Bill Pay*, the premier provider for online bill payment.

When you sign up for online bill payment you get a unique password that you use to access your personal account at www.xpressbillpay.com. Every month we'll send you a reminder email to let you know when your bill is online.

Then, just log in through your Web browser and view your bill, which will look like the paper statement you're familiar with. Select a payment type — credit card, debit card, or electronic funds transfer — enter the information, and you're done!

It's that easy, and it only takes you a few minutes each month.

We're offering this service at the request of customers like you. Sign up today and see why so many people consider this the best way to pay their bills.

### **Online Bill Payment Facts**

- It's free to sign up for online bill payment at www.xpressbillpay.com.
- You can pay your bills with a credit or debit card, or you can transfer funds directly from your checking account.
- You can pay your bill from anywhere. Users outside the U.S. can contact our Payment Center anytime to make a payment or to set up an Auto Pay.
- No need to worry about late payments if you're out of town when your bill is due.
- After you complete the transaction, you can receive an email receipt to confirm that the payment went through.



You can view up to a year's history of your account online, so you can compare your current bill to a year ago.
If you'd like, you can select the Auto Pay option and your bill will be paid automatically each month.

#### What To Do Next

If you're ready to get started with the convenience of online bill payment, here's what to do:

- **1.** Go to **www.xpressbillpay.com**. We have partnered with Xpress Bill Pay to provide you with online bill payment service.
- **2.** Click on the "Go" button below "New to Xpress Bill Pay?" and complete the short registration form including email address and password.
- **3.** Select your billing organization and follow the prompts for linking your bill.
- **4.** Once your bill is added to your account, you can view and pay your bill online, or setup a recurring auto payment schedule.

#### And There's More!

Along with being able to make a payment online at any time you can also call the payment assistance center to make a payment over the phone. Call 1-800-720-6847 or 1-385-218-0338 (from outside the U.S.) to speak with an agent and make your payment today! A phone payment fee will apply.



Now you can pay your bills with our new iOS mobile app

We are pleased to announce a new free mobile app that is now available for download from the App Store.

This new app allows you to:

- Pay your bills in real-time
- Pay with a credit card, checking account, etc.
- Sign-up for paperless billing
- Never miss a bill again with Auto Pay
- Update your payment information
- View your billing and payment history
- Receive up-to-the-minute account alerts

"Our app has many of the same powerful features found on our website www.xpressbillpay.com," says Keith L. Jenkins, President and CEO of Xpress Bill Pay.

Founded in 2005, Xpress Bill Pay provides an innovative Internet and electronic payment system to government and utility organizations.

"Currently the app is available for the iPhone, iPad or iPod touch from the Apple App Store, and requires iOS 8.0 or later," says Jenkins. "We are working on an Android App that will be available in early 2017 from Google Play, followed by a Windows App from the Microsoft Store for Windows Phones."

For more information visit www.xpressbillpay.com, call 1-800-766-2350 or e-mail support@xpressbillpay.com.