

## CONSUMER NOTIFICATION OF A LEAD STATUS UNKNOWN SERVICE LINE

November 6, 2024

TOWANDA WATER USERS PWSID: 2080029  
 YOUR SERVICE LOCATION

Dear Water Customer,

TOWANDA MUNICIPAL AUTHORITY would like to inform you that the material of the water service line to the above address has yet to be determined. Subsequently, the service line has been classified as **Lead Status Unknown**. This means that all or a portion of the service line may be made of lead or galvanized piping requiring replacement. Water supplied through a service line of unknown material has the potential to increase your risk of exposure to lead. For further information regarding your service line, our service line inventory is accessible at THE BOROUGH BUILDING OR BY CALLING 570-265-2696 OPT 2.

### What is a Service Line?

A service line is the piping that connects your household or building plumbing to the water main in the street. Ownership varies by water system but is typically split between the water system and the customer. TOWANDA MUNICIPAL AUTHORITY owns the section of the service line from the **WATER MAIN** to the **CURB STOP**, while the section from the **CURB STOP** to the **WATER METER** is owned by the customer.

### How Can I Determine My Service Line Material?

TOWANDA MUNICIPAL AUTHORITY is continuing service line identification and replacement. If your service line is found to contain lead or galvanized piping requiring replacement, you will receive a separate notice with information about service line replacement and financing opportunities. TMA OFFERS A SERVICE LINE LOAN, FOR MORE INFORMATION CONTACT THE OFFICE AT 570-265-2696.

### What are the Health Effects of Lead?

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney or nervous system problems.

### What Can I do to Reduce Exposure to Lead in Drinking Water?

- **Run your water to flush out lead.** If the water hasn't been used for several hours, run the water for 15-30 seconds to flush lead from interior plumbing or run the water until it becomes cold or reaches a steady temperature before using it for drinking or cooking. Only use cold water for drinking and cooking.
- **Do NOT use water from the hot water tap to make baby formula.**
- **Do NOT boil water to remove lead. Boiling water will not reduce lead.**
- **Look for alternative sources or treatment of water, such as use of a pitcher filter that is certified to remove lead and replace the cartridges on a routine frequency or use bottled water.**
- **Identify and replace premise plumbing fixtures containing lead.** Brass faucets, fittings, and valves, including those advertised as "lead free" installed prior to 2014, may contribute lead to drinking water because the law allowed fixtures with up to 8% lead to be labeled as lead free.
- **Regularly clean your aerators/screens on plumbing fixtures.** Sediment, debris, and lead particles can collect in your aerator. If lead particles are caught in the aerator, lead can get into your water.

For more information, call us at 570-265-2696, or visit our website at [towandaborough.org](http://towandaborough.org). For more information on reducing lead exposure around your home/building and the health effects of lead, visit EPA's website at <http://www.epa.gov/lead> or contact your health care provider.

Sincerely,



724 MAIN ST  
TOWANDA, PA 18848

**NEW EPA REGULATIONS REQUIRE ALL PUBLIC WATER SYSTEMS TO INVENTORY ALL WATER SERVICE LINES**

**DUE TO INFORMATION NEEDED, WE WERE NOT ABLE TO CONFIRM YOUR PROPERTY OF BEING LEAD FREE; WE ARE REQUIRED TO SEND OUT A LETTER TO OUR CONSUMERS TO INFORM THEM OF THE POSSIBILITY OF LEAD**

**IN ORDER TO CLASSIFY YOUR PROPERTY TO CONTAIN OR OMIT POSSIBLE LEAD, WE NEED THE CONNECTION DATE OF YOUR PROPERTY TO THE WATER SYSTEM OR WHEN YOUR SERVICE LINE WAS REPLACED IN ORDER TO ELIMINATE LEAD MATERIAL FROM YOUR SERVICE LINE**

**PLEASE CONTACT OUR OFFICE WITH THE INFORMATION WE NEED  
570-265-2696 OPT 2**

**ATTENTION LANDLORDS: EACH TENANT MUST RECEIVE A COPY OF THIS NOTICE PER DEP/EPA REGULATIONS**